

# 2013 Baseline Survey Response Counts

Q.	CPE Make (identify manufacturer, not distributor)	questionID	210
Count	Text Answer (Standardized)	Number Ans	
84	Cassidian	0	
16	Intrado	0	
10	PlantCML	0	
3	Microdata	0	
2	Positron	0	
2	TriTech	0	
1	911 Inc.	0	
1	InterAct Public Safety Systems	0	
1	Motorola	0	
1	Zetron	0	
<b>121</b>	<b>Count Total</b>		

Answer totals may differ from Total PSAPs on questions where multiple answers are allowed or the question was optional.

Q.	CPE Model	questionID	211
Count	Text Answer (Standardized)	Number Ans	
23	Vesta Pallas	0	
18	Sentinel	0	
16	NA	0	
15	Viper	0	
9	VESTA	0	
7	Sentinel Patriot	0	
5	Patriot	0	
4	PlantCML	0	
2	Sentinel ECS 1000	0	
1	x911	0	
1	911 Quick Link	0	
1	CML Cassidian	0	
1	ECS 1000	0	
1	Inform 911	0	
1	MagIC 4.0	0	
1	Positron/Viper	0	
1	Power 911	0	
1	QuickLink	0	
1	Sentinel Patriot	0	
1	Sentinel - Patriot	0	

1 Sentinel, Rescue Star	0
1 Sentinel, Vesta Pallas	0
1 Vesta - Verizon	0
1 VESTA 4.0	0
1 Vesta 4.0/Sentinel 4.0	0
1 VESTA M-1	0
1 Vesta Meridian	0
1 Vesta Pallas - Verizon	0
1 Vesta/Pallas	0
1 x911	0
1 XT911	0

**121 Count Total**

Answer totals may differ from Total PSAPs on questions where multiple answers are allowed or the question was optional.

Q. CAD Make (identify manufacturer, not distributor):

questionID 218

Count	Text Answer (Standardized)	Number Ans
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44 DaPro Systems	0
21 Sungard OSSI	0
15 Southern Software	0
6 Shield Technology Corp.	0
4 Interact Public Safety Systems	0
4 Intergraph	0
4 Motorola	0
4 New World Systems	0
4 Spillman Technologies	0
3 Tiburon, Inc.	0
2 EnRoute Emergency Systems	0
2 N/A	0
2 TriTech/VisionAir	0
1 Archonix Systems	0
1 Custom/In House	0
1 Digital Graphics Inc	0
1 IBM	0
1 Information Technologies, Inc.	0
1 Northrop Grumman	0

**121 Count Total**

Answer totals may differ from Total PSAPs on questions where multiple answers are allowed or the question was optional.

Q. CAD Model:

questionID 220

Count	Text Answer (Standardized)	Number Ans
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62 N/A	0
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32	IBR Plus	0
6	ONESolution	0
5	ShieldWare	0
2	AEGIS	0
2	CAD 2000	0
1	Altaris CAD	0
1	CAD	0
1	CAD VI	0
1	CAD/Ti - version 2.2 build 10.117b (we	0
1	Dispatch	0
1	IBM UNIX SYSTEMS - P5 - 9131 TYPE - 52A	0
1	Onecad solution	0
1	Premier	0
1	Premier CAD	0
1	Premier One	0
1	SWCAD	0
1	Visual CAD	0

121 **Count Total**

Answer totals may differ from Total PSAPs on questions where multiple answers are allowed or the question was optional.

Q.	Voice Logger Make:	questionID	234
	<b>Count</b>	<b>Text Answer (Standardized)</b>	<b>Number Ans</b>
	54	NICE	0
	12	Revcord	0
	9	Eventide	0
	7	Dictaphone	0
	5	Stancil Corporation	0
	5	Verint	0
	4	EXACOM	0
	4	HigherGround	0
	4	Voice Print International (VPI)	0
	3	DSS	0
	3	PlantCML	0
	3	Versadial Solutions	0
	2	Carolina Recording Systems	0
	2	N/A	0
	1	Applied Digital Solutions	0
	1	Mercom	0
	1	RedBox Recorders	0

1 Zibosoft 0

121 **Count Total**

Answer totals may differ from Total PSAPs on questions where multiple answers are allowed or the question was optional.

Q. Voice Logger Model:

questionID 235

Count	Text Answer (Standardized)	Number Ans
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50 0

12 Inform 0

7 Call Focus III 0

7 Freedom 0

5 Mirra IV 0

4 Call Focus 0

3 Audiolog 0

3 Scenario Replay 0

3 TEN-4 0

3 Vslogger 0

2 Eventide 0

2 Hindsight 0

2 Logger 0

2 NextGen Capture911 0

1 32 Channel Audio Log MaxPro  
Recording System 0

1 Applied Digital Solution 0

1 Fusion 0

1 GOLD 0

1 IRR 0

1 NexLog 0

1 Nexlog 740 0

1 Perform Express 0

1 Pyxis ( inoperable) 0

1 Scenario 0

1 TEN-9 Repeat 0

1 Viewpoint 0

1 Voice Logging Equipment 0

1 VoicePrint 0

1 VOIP 0

1 VR-725 0

121 **Count Total**

Answer totals may differ from Total PSAPs on questions where multiple answers are allowed or the question was optional.

Q. Who is the dispatch mapping software vendor?

questionID 271

Count	Text Answer (Standardized)	Number Ans
40	GeoComm	0
17	Sungard OSSI	0
14	MSAG Data Consultants, Inc.	0
7	Southern Software	0
6	MicroDATA	0
5	ESRI	0
4	InterAct Public Safety Systems	0
4	Intergraph	0
4	Motorola	0
4	Shield Technology Corp.	0
3	EnRoute Emergency Systems	0
3	New World Systems	0
2	911 Mapping Systems Inc.	0
2	Orion	0
1	Digital Graphics Inc	0
1	Geographic Technologies Group	0
1	Northrop Grumman	0
1	PlantCML	0
1	Tiburon, Inc.	0
1	USI	0

121 **Count Total**

Answer totals may differ from Total PSAPs on questions where multiple answers are allowed or the question was optional.

Q. How often is your address (road centerline(s), and/or structures) mapping data updated in the dispatch mapping system?

questionID 273

Count	Text Answer (Standardized)	Number Ans
35	Quarterly	4
32	Other	9
26	Monthly	3
15	Weekly	2
5	Annually	6
4	Bi-annually	5
4	Daily	1

121 **Count Total**

Answer totals may differ from Total PSAPs on questions where multiple answers are allowed or the question was optional.

Q. Please select your broadband medium:

questionID 304

Count	Text Answer (Standardized)	Number Ans
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48 Fiber Optic Cable	4
32 T1 Lines	3
17 Cable Modem	2
17 DSL	1
7 WiFi	7

**121 Count Total**

Answer totals may differ from Total PSAPs on questions where multiple answers are allowed or the question was optional.

Q. Do you have a training coordinator?

questionID 380

Count	Text Answer (Standardized)	Number Ans
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67 Yes	-1
54 No	0

**121 Count Total**

Answer totals may differ from Total PSAPs on questions where multiple answers are allowed or the question was optional.

Q. What is the total number of console positions in your PSAP?

questionID 573

Count	Text Answer (Standardized)	Number Ans
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27	3
24	4
20	2
12	6
12	5
3	30
3	12
2	18
2	16
2	10
2	8
1	72
1	34
1	27
1	24
1	23
1	21
1	20
1	19
1	15
1	13
1	11
1	7

121 **Count Total**

Answer totals may differ from Total PSAPs on questions where multiple answers are allowed or the question was optional.

Q.	Do you have regional and/or back-up agreements with other agencies?	questionID	907
	<b>Count</b>	<b>Text Answer (Standardized)</b>	<b>Number Ans</b>
	73	Yes	-1
	48	No	0

121 **Count Total**

Answer totals may differ from Total PSAPs on questions where multiple answers are allowed or the question was optional.

Q.	How is the backup PSAP function accomplished?	questionID	908
	<b>Count</b>	<b>Text Answer (Standardized)</b>	<b>Number Ans</b>
	25	Network Control Modem	2
	23	Contact LEC	3
	16	Other	4
	15	Physical Transfer	1

79 **Count Total**

Answer totals may differ from Total PSAPs on questions where multiple answers are allowed or the question was optional.

Q.	Who currently provides IT support to your PSAP?	questionID	909
	<b>Count</b>	<b>Text Answer (Standardized)</b>	<b>Number Ans</b>
	79	Locality IT staff	1
	35	Contractor	3
	25	PSAP IT staff	2
	5	Other	4

144 **Count Total**

Answer totals may differ from Total PSAPs on questions where multiple answers are allowed or the question was optional.

Q.	Does your PSAP Coordinator/Manager/Director have responsibilities outside of PSAP operations that require a significant amount of time each week?	questionID	911
	<b>Count</b>	<b>Text Answer (Standardized)</b>	<b>Number Ans</b>
	61	No	0
	60	Yes	-1

121 **Count Total**

Answer totals may differ from Total PSAPs on questions where multiple answers are allowed or the question was optional.

Q.	Please identify your dispatch mapping software model.	questionID	912
	<b>Count</b>	<b>Text Answer (Standardized)</b>	<b>Number Ans</b>
	40		0
	33	GeoLynx	0
	14	Eagle Mapping	0
	4	One Solution	0

3	MDS	0
2	ArcGIS	0
2	ArcView	0
2	MapMaverick	0
2	xTrakker	0
1	9.1.1	0
1	Aegis	0
1	Altaris Map	0
1	ATM	0
1	CAD	0
1	Dispatch	0
1	Geomedia Pro	0
1	LGDispatch Smart Deploy	0
1	MAP	0
1	Mapstar	0
1	Maverick Mapping	0
1	Oasis GeoDE	0
1	Orion	0
1	ORION Vela (Cassidain)	0
1	Premier ATM	0
1	PremierOne	0
1	Vela	0
1	Visual CAD	0
1	X9GIS	0

**121 Count Total**

Answer totals may differ from Total PSAPs on questions where multiple answers are allowed or the question was optional.