Regional Advisory Council (RAC)

Webinar

May 11, 2016

Presentation Outline

1. Overview:

   o Purpose

   o Membership

   o Schedule

2. Focus Areas:

   o High-Priority Tasks to Support the Goals and Initiatives of the 9-1-1 Comprehensive Plan

   o Best Practices

3. Next Steps

4. Questions

Overview

Request from VA PSAPs

- During the NG9-1-1 Feasibility Study town hall meetings, local public safety communications officials expressed their desire for a greater voice, representation, and input into the work plan and program of the E-911 Services Board

- The success of the RAC depends on the participation of its members

Purpose

- Provide advice and recommendations on the thematic areas identified in the Next Generation 9-1-1 (NG9-1-1) Feasibility Study

- Assist in developing the recommended tasks for the 9-1-1 Comprehensive Plan

- Increase awareness and support of outreach efforts regarding the entire 9-1-1 ecosystem

Membership

- One PSAP employee representative (or alternate) from each of the seven Integrated Services Program (ISP) Regions

- Two local government GIS representatives familiar with the 9-1-1 industry

- Two local government IT representatives familiar with the 9-1-1 industry

- One representative each from the VA chapters of APCO and NENA

PSAP Representatives

- R1 – Allan Weese(P)/Charlie Udriet (A)
- R2 – Joell Kight (P)/Nicki Tidey (A)
- R3 – Melissa Foster(P)/Andrea Gaines A)
- R4 – Jolena Young(P)/Randy Davis (A)
- R5 – Terry Hall(P)/Tony Castillo (A)
- R6 – John Powers(P)/CW Thomas (A)
- R7 – Steve McMurrer(P)/Michele Surdam(A)
  - (P) Primary PSAP representative
  - (A) Alternate PSAP representative

GIS & IT Local Gov't Representatives

- GIS representatives:
  - Virginia Fowler (Region 5)
  - Carl Levandoski (Region 6)

- IT representatives:
  - Kurt Plowman (Region 3)
  - Jeff Shupe (Region 4)

VA APCO & NENA Representatives

- APCO representative – Carol Adams (Region 7)

- NENA representative – Jason Malloy (Region 2)

Meeting Schedule

- Bi-monthly meetings occur on the second and fourth Tuesday of each month at 2pm

- Information on everything related to the RAC is available from the ISP website:
    - http://www.vita.virginia.gov/isp/default.aspx?id=6442473725
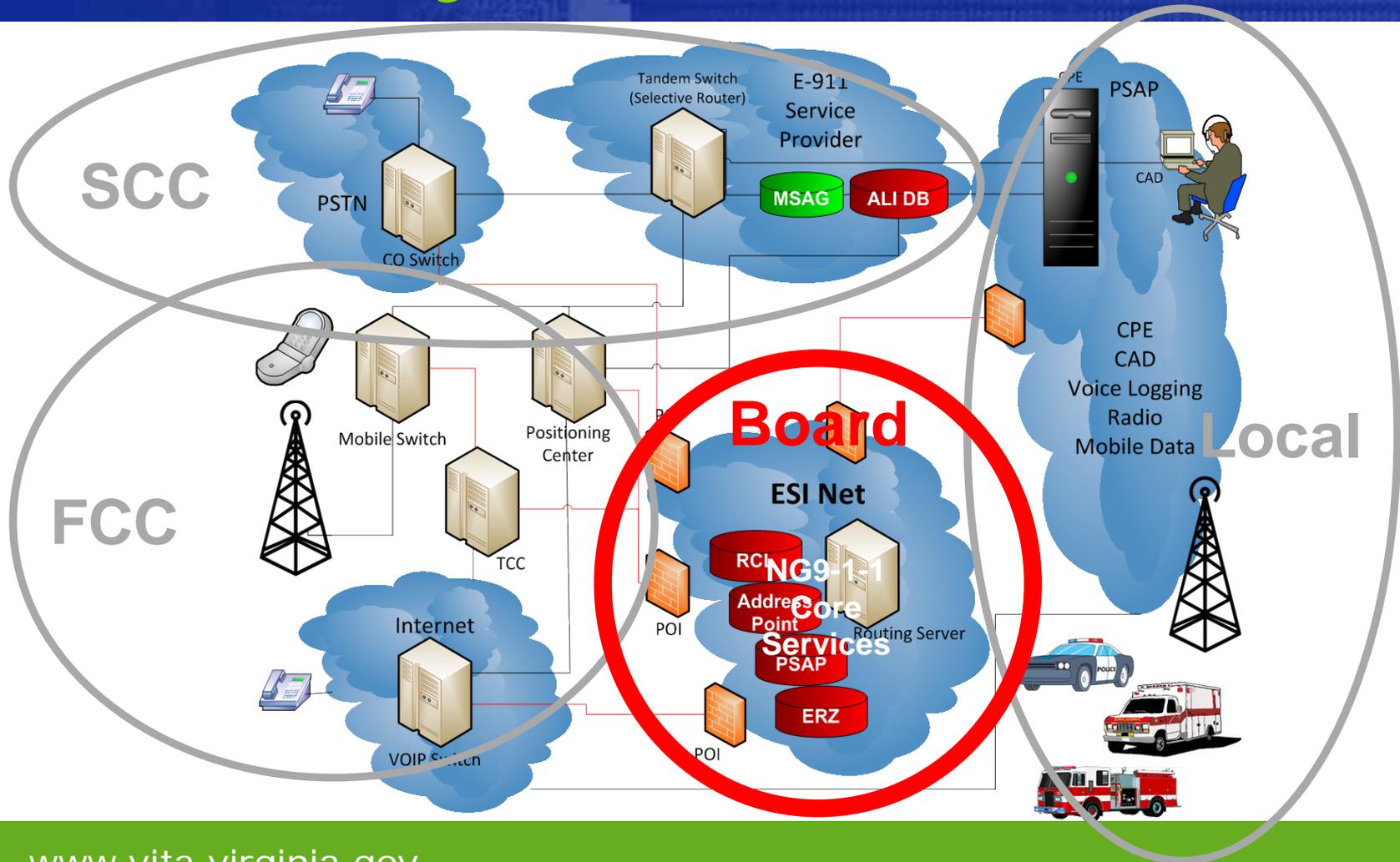
Focus Areas

High Priority Tasks

- Establish a list of prioritized tasks that support the goals and initiatives contained in the 9-1-1 Comprehensive Plan

- Feb 10th RAC Meeting:
  - Consensus interpretation of Plan's Goals and Initiatives
  - Created a list of recommended tasks related to 9-1-1 ecosystem

9-1-1 Ecosystem

High Priority Tasks

- March 8th RAC Meeting:
  - Consensus agreement on the identification and interpretation of task list items

- April 5th RAC Meeting:
  - Identified six high-priority tasks and established committees to complete these tasks
  - Committees are working on their project plans

Priority 1

- Create a baseline level of service and capabilities document

- Terry Hall, chair (Region 5)

Priority 2

- Create a 9-1-1 stakeholder communications plan

- Allan Weese, chair (Region 1)

Priority 3

- Create NG9-1-1 deployment and sustainment funding strategy

- Steve McMurrer, co-chair (Region 7) and Jolena Young, vice-chair (Region 4)

Priority 4

- Develop PSAP baseline level of service and capabilities budgets

- Melissa Foster, chair (Region 3)

Priority 5

- Create a 9-1-1 clearinghouse

- John Powers, chair (Region 6)

Priority 6

- Conduct staffing analyses

- Joell Kight, co-chair (Region 2)
- Jason Malloy, co-chair (VA NENA)
- Nicki Tidey, co-chair (VA APCO)

Best Practices

RAC's Role in Best Practices

- Discussed the role that the RAC wished to play in assisting ISP staff in identifying and developing best practices during the March 8th RAC meeting

- RAC determined that they should function as a steering committee in this effort

- Next steps are to create a draft charter and project plan for the Best Practice Steering Committee

Next Steps

High Priority Tasks

- Finalize project plans during May 24th RAC meeting

- ISP staff has begun to create a master calendar of task-related deliverables based on initial project plan schedules

- ISP staff will evaluate the impact and timing of task deliverables in relationship to E-911 Services Board initiatives

Best Practices

- ISP staff and the RAC are working to develop a charter and a project plan document for the Best Practices Steering Committee

- This document will help guide the identification and development of best practices

Questions