

News Release

State Corporation Commission
Division of Information Resources



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For Immediate Release

SCC Takes Step to Ensure Uninterrupted Delivery of Utility Services During National COVID-19 Health Emergency

Richmond – The State Corporation Commission (SCC) has certified providers in the electric, gas, water, and sewer industries in Virginia as critical infrastructure industry workers during the coronavirus national health emergency. The designation ensures continued operations of critical services to all customers – residential, business and government.

The Commission’s order means that utility service providers and their workers receive priority status to obtain resources necessary to continue uninterrupted delivery of vital services to Virginians. It also means these utilities should take all necessary steps to identify and protect essential workers needed to operate resiliently during the COVID-19 pandemic response.

The designation is effective until further orders of the Commission.

SCC Orders (to date) related to COVID-19 emergency:

PUR-2020-00052 – Critical Infrastructure Designation for Utilities (3/23/2020)

PUR-2020-00048 – Suspending Disconnection of Utility Service (3/16/2020)

SEC-2020-00018 – Extension of Trademark & Service Mark Renewal Deadlines (3/17/2020)

SEC-2020-00017 – Extension of Franchise Renewal Deadlines (3/17/2020)

CLK-2020-00004 – Electronic Service of Commission Orders (03/19/2020)

CLK-2020-00005 – Revised Operating Procedures During COVID-19 Emergency (3/19/2020)