



## COMMONWEALTH of VIRGINIA

M. Norman Oliver, MD, MA  
State Health Commissioner

Department of Health  
P O BOX 2448  
RICHMOND, VA 23218

TTY 7-1-1 OR  
1-800-828-1120

April 22, 2020

### **WAIVER OF 12VAC5-408-170(C): PROVISIONAL CREDENTIALING**

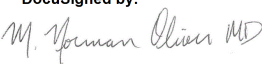
On March 12, 2020, Governor Ralph Northam declared a state of emergency due to novel coronavirus (COVID-19). In the declaration, Executive Order 51, the Governor directed state agencies to render appropriate assistance to prepare for and mitigate the effects of the coronavirus (COVID-19) outbreak. In doing so, he ordered authorization for the heads of executive branch agencies, on behalf of their regulatory boards as appropriate, and with the concurrence of their Cabinet Secretary, to waive any state requirement or regulation.

On March 23, 2020, the Virginia Association of Health Plans requested a temporary waiver of the *Certificate of Quality Assurance of Managed Care Health Insurance Plan Licensees* at 12VAC5-408-170(C), which limits provisional credentials for providers to 60 calendar days. The request asks that the waiver extend to September 23, 2020, consistent with the recommendation from the National Committee for Quality Assurance, a nationally recognized accrediting body for managed care health insurance plans.

**Requirement:** Subsection C of 12VAC5-408-170 states, "Providers provisionally credentialed may remain so for 60 calendar days."

**Waiver:** Notwithstanding 12 VAC 5-408-170(C), providers who are provisionally credentialed during the period of the COVID-19 emergency declared by Executive Order 51 may remain so for up to 180 days.

Questions regarding this waiver or requests for additional assistance should be directed to Robert A. K. Payne, Director of the Office of Licensure and Certification at (804) 367-2109, or [Robert.Payne@vdh.virginia.gov](mailto:Robert.Payne@vdh.virginia.gov).

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M. Norman Oliver, MD, MA  
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