



# Regional Advisory Council Meeting

March 02, 2017  

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Virtual Exchange





# Agenda

1. Call meeting to Order
2. Approve Minutes from Feb 14<sup>th</sup> Meeting
3. Progress Report on PSAP Budget Survey
4. 9-1-1 Services Board Meeting March 9th
5. Best Practices
6. Public Comment



# PSAP Budget Survey





*Virginia Information Technologies Agency*

# March 9<sup>th</sup> Board Meeting





## Topics

- NG9-1-1 Decision Package
- Update on Data Analytics Project
- PSAP Grant Award Extension Requests
  - March 1 - 15
- Statewide town hall meetings
  - Week of March 20<sup>th</sup>
- Webinars on FY 19 PSAP Grant Guidelines



# Best Practices





## Draft Best Practice

- 9-1-1 Call Processing
- 9-1-1 Addressing: Operational & Administrative
- Both have been:
  - reviewed through webinar with PSAP and GIS communities; input incorporated
  - draft since September 2015



## Draft BPs Current State

- Annual review by ISP staff is complete
- Ready for review by RAC:
  - Docs will be emailed
  - Comments to Stefanie by March 15
  - Final draft March 28
    - Acceptance or more work



## New Draft Best Practice

- Wireless 9-1-1 Call Routing Optimization
  - Reviews how wireless calls are routed
  - Determine efficient routing (or not)
  - Process for optimizing routing
- Next Steps (since draft now exists)
  - Review according to process
    - Form a workgroup or use the RAC?
    - If workgroup need RAC to propose SMEs



## BP Topics List

- Topics to begin working on:
  - Dispatching (fire, medical, law)
  - Governance and organization
  - Staff retention
- Email to RAC to name SMEs for workgroups



# Public Comment





## Wrap -Up

- Next RAC conference call is scheduled for March 14<sup>th</sup> at 2 pm
- Reschedule March 28<sup>th</sup> meeting to April 4<sup>th</sup>
- Anything else for the good of the order?