



Regional Advisory Council Meeting

March 5, 2020

In-Person Meeting





Agenda

1. Call to Order
2. RAC 3.0 Charter
3. RAC Work Groups
4. Strategic Initiatives
5. NG9-1-1 Deployment Update
6. VITA-ISP Transition to VDEM
7. Meeting Schedule
8. Public Comment
9. Adjourn



RAC 3.0 Charter

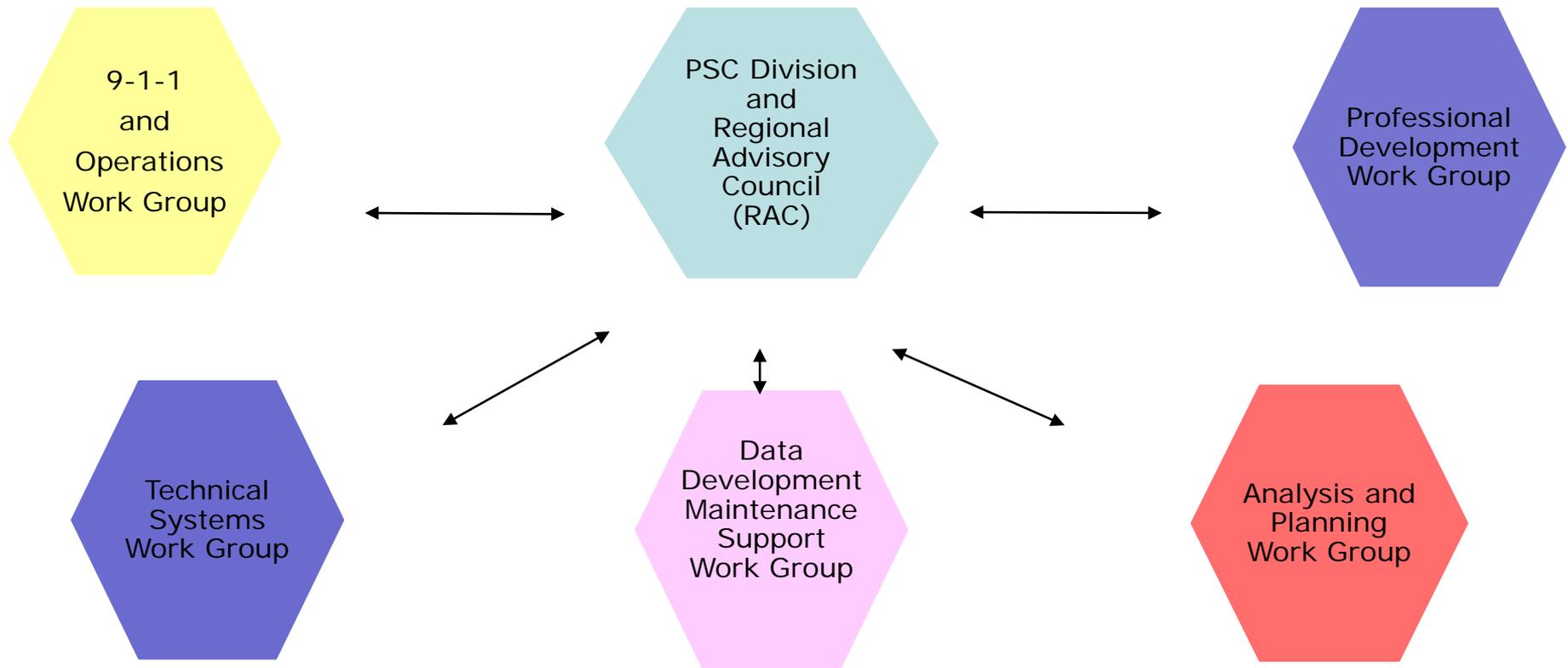




RAC Work Groups



RAC Work Groups





9-1-1 and Operations

- Areas to address:
 - Deaf and hard of hearing community
 - Foreign language services
 - Government representation on all levels
 - Public safety focused disciplines
 - Data sharing based on intelligence



Professional Development

- Areas to address:
 - Wellness
 - 9-1-1 branding
 - Telecommunicator training
 - Recruitment and retention



Technical Systems

- Areas to address:
 - Regional projects and hosted systems
 - Cybersecurity
 - Sustainability
 - Interoperability
 - Project management
 - N-1-1 systems



Develop Maintain & Support Data

- Areas to address:
 - GIS data maintenance and work flows
 - Data sharing
 - Coordinated PSAP boundary support
 - GIS quality metrics
 - Interstate data sharing
 - Visual media and records



Analysis and Planning

- Areas to address:
 - Analytics for peer exchange and comparison
 - Training and exercise activities
 - Location accuracy
 - 9-1-1 and GIS interaction
 - Visibility of 9-1-1 calls from initiation to response



Strategic Initiatives





Initiative Timeline

Impact of NG9-1-1
Ja 2020 – Ju 2020

Access and
Availability
Jy 2020 – De 2020

NG9-1-1
Telecommunicator
Jy 2020 – De 2020

Future Information
Services
Ja 2021 – Ju 2021



Initiative 1

- Assess impact of NG9-1-1 on existing statewide 9-1-1 capabilities and services
 - Statement of work
 - Resource list
 - Breakdown of work
 - Project plan
 - Risk plan



Initiative 2

- Improve accessibility to 9-1-1 services and availability of information about the 9-1-1 ecosystem
 - Statement of work
 - Resource list
 - Breakdown of work
 - Project plan
 - Risk plan



Initiative 3

- Training recommendations for the NG9-1-1 telecommunicator
 - Statement of work
 - Resource list
 - Breakdown of work
 - Project plan
 - Risk plan



Initiative 4

- Employ analytics to identify future information services
 - Statement of work
 - Resource list
 - Breakdown of work
 - Project plan
 - Risk plan



NG9-1-1 Deployment Update





VITA-ISP Transition to VDEM





Meeting Schedule





Public Comment





Wrap -Up

- Initiative 1 conference calls
- Next in-person meeting
- Anything else for the good of the order?