Regional Advisory Council Meeting

May 23, 2017

Virtual Exchange

Agenda

1. Call meeting to Order

2. Approve Minutes from April 25th Meeting

3. Elections and Appointments for RAC 2.0

4. Best Practices

5. May 21st 9-1-1 Services Board Meeting

6. Public Comment

Elections and Appointments for

RAC 2.0

RAC PSAP Representatives

- Region 1 – Tory Maye, Steve Weis

- Region 2 – Nicki Tidey, Joell Kight

- Region 3 – Gerald Smith

- Region 4 – Jolena Young

- Region 5 – Terry Hall, Sharon Brady

- Region 6 –

- Region 7 – Steve McMurrer, Michele Surdam

IT and GIS Representatives

- The PSC Coordinator can extend the term of the GIS or IT representative up to one year (12 months) in order to stagger terms of the representatives After that, an individual can be reappointed to the RAC after a one-term, 24 month absence.

- Change to reappointment at the discretion of the PSC Coordinator

APCO/NENA Representatives

- Have heard from VA NENA about representative and expect to hear soon from VA APCO

Best Practices

May 31st Meeting of
9-1-1 Services Board

9-1-1 Comprehensive Plan Tasks

- Create baseline level of services and capabilities document

- Create a 9-1-1 Clearinghouse

- Develop PSAP baseline level of services and capabilities budgets

9-1-1 Comprehensive Plan Tasks

- Create NG9-1-1 deployment and sustainment funding strategy

- Conduct staffing analyses

- Create a 9-1-1 stakeholder communications plan

RAC Report

- Standard Capabilities and Services Document

- Elections for RAC PSAP Representatives

Best Practices

- 9-1-1 Addressing Operational and Administrative Best Practice

- Public Safety Call Processing Best Practice

- Call Routing Optimization Best Practice

Public Comment

Wrap -Up

- Next RAC conference call is scheduled for June 13th at 2 pm

- Anything else for the good of the order?