



Regional Advisory Council Meeting

May 24, 2016

Virtual Meeting



Agenda

1. Call meeting to Order
2. Approve Minutes from April 26th Meeting
3. Best Practices : Steering Committee Charter and Project Plan
4. Project Plan Updates for Priority Tasks
5. June RAC Meetings
6. Public Comment
7. Wrap-Up



Virginia Information Technologies Agency

Best Practices





Best Practices Tasks – Agenda

- Today
 - Review the BP Steering Committee Charter and Project Plan
 - Review list of potential BP topics
 - Add topics of current relevance
 - Add topics from task committees
- Next Meeting
 - Review & Validate BP development workflow
 - Validate, prioritize and/or timeframe topics list



ISP Support of 9-1-1 Best Practices

- A broad list of potential topics was developed, but the initial focus for ISP staff has been on the following 9-1-1 best practices:
 - **9-1-1 Call Handling**
 - QA/QC of 9-1-1 Call Processing
 - Disaster Recovery/Contingency Planning



ISP Support of GIS Best Practices

- The initial focus for ISP staff has been on the following GIS best practices:
 - **9-1-1 Addressing**
 - MSAG and ALI database comparison to GIS data
 - GIS for Local Government
 - Transfer of GIS data to PSAP
 - QA/QC of GIS data and maps
 - Asset management of a GIS Department
 - Finding/using contractors for GIS projects



Project Plan Updates





Baseline Services/Capabilities

- Defines the operational and technical elements of baseline services/capabilities
- Provides the scope that will be used to determine the cost elements for baseline services/capabilities budgets
- Offers recommendations for balancing state requirements and local choice as input to future 9-1-1 funding model



Budgets for Services/Capabilities

- Identifies the total cost for the operational and technical elements that support baseline services/capabilities
- Compares this cost to current state and local 9-1-1 funding levels to identify the funding gap
- Provides recommendations on ways to close this funding gap



NG9-1-1 Funding Strategy

- Recommend a funding strategy for the deployment and sustainment of NG9-1-1 based on agreed upon criteria
- Document current PSAP revenue and expense model
- Develop estimated NG9-1-1 deployment cost model



NG9-1-1 Funding Strategy

- Identify funding gaps for NG9-1-1 transition
- Identify NG9-1-1 funding sources and sustainment model
- Identify legislative strategy and funding implementation strategy



Interdependencies

- Output of Baseline WG is a foundational step
 - Provides necessary input for Budget and NG9-1-1 WGs to produce their deliverables
- Budget WG is the coordination point for all baseline cost estimates
- NG9-1-1 WG provides input to Budget WG on NGCS and all 9-1-1 revenue estimates



Recommendations

- Adjust scope so there is no duplication of effort
 - Baseline WG to support efforts of Budget and NG9-1-1 WGs
- Develop timeline that takes interdependencies into account



Suggested Revisions to Milestones

- Define services/capabilities (Baseline)
- Develop PSAP revenue model (NG9-1-1)
- Develop PSAP expense model (includes NG9-1-1 transition costs)
 - Budget could work on wireline, wireless, VoIP, EMD, Location, Security
 - NG9-1-1 could work on NGCS



Suggested Revisions to Milestones

- Identify costs of baseline services/capabilities (Budget)
- Future 9-1-1 funding and sustainment model (Budget and NG9-1-1)
 - Baseline services/capabilities budgets (Budget)
 - Funding gaps for NG9-1-1 transition (NG9-1-1)
 - Identify funding sources for NG9-1-1 transition costs (NG9-1-1)



Suggested Revisions to Milestones

- Legislative and funding implementation strategy (Baseline, Budget, and NG9-1-1)



Proposed Timeline

- July 2016
 - Baseline WG to provide draft of operational and technical elements of baseline services/capabilities
 - NG9-1-1 WG to provide PSAP revenue model
- Sept 2016
 - Budget and NG9-1-1 WGs to provide PSAP expense model based on division of labor



Proposed Timeline

- Oct 2016
 - Budget WG to provide baseline services/capabilities budgets
- Nov 2016
 - Budget and NG9-1-1 WGs to provide future 9-1-1 funding and sustainment model



Proposed Timeline

- Dec 2016
 - Legislative and implementation strategy for proposed funding model



June RAC Meetings





June RAC Meetings

- Conference call on June 7th
 - 2pm to 3:30pm
- In-Person Meeting on June 21st
 - 10am to 1pm
 - Location TBD



Public Comment





Wrap-Up

