Regional Advisory Council Meeting

December 08, 2015

Agenda

1. Welcome and Announce Chair and Vice Chair

2. Approve Minutes from Nov 10th meeting

3. Finalize Charter

4. Finalize Meeting Schedule

5. RAC Assignments

6. Public Comment

7. Wrap-Up

Welcome and Announcements

Charter

Update from Last Meeting

- Draft charter document has been updated since last meeting:
  - 9-1-1 Comprehensive Plan added to Purpose/Business Need section
  - Election of chair and vice chair
  - Minutes/meeting recordings
  - Process for determining tie elections
- Members were asked to provide any additional comments by Dec 7th
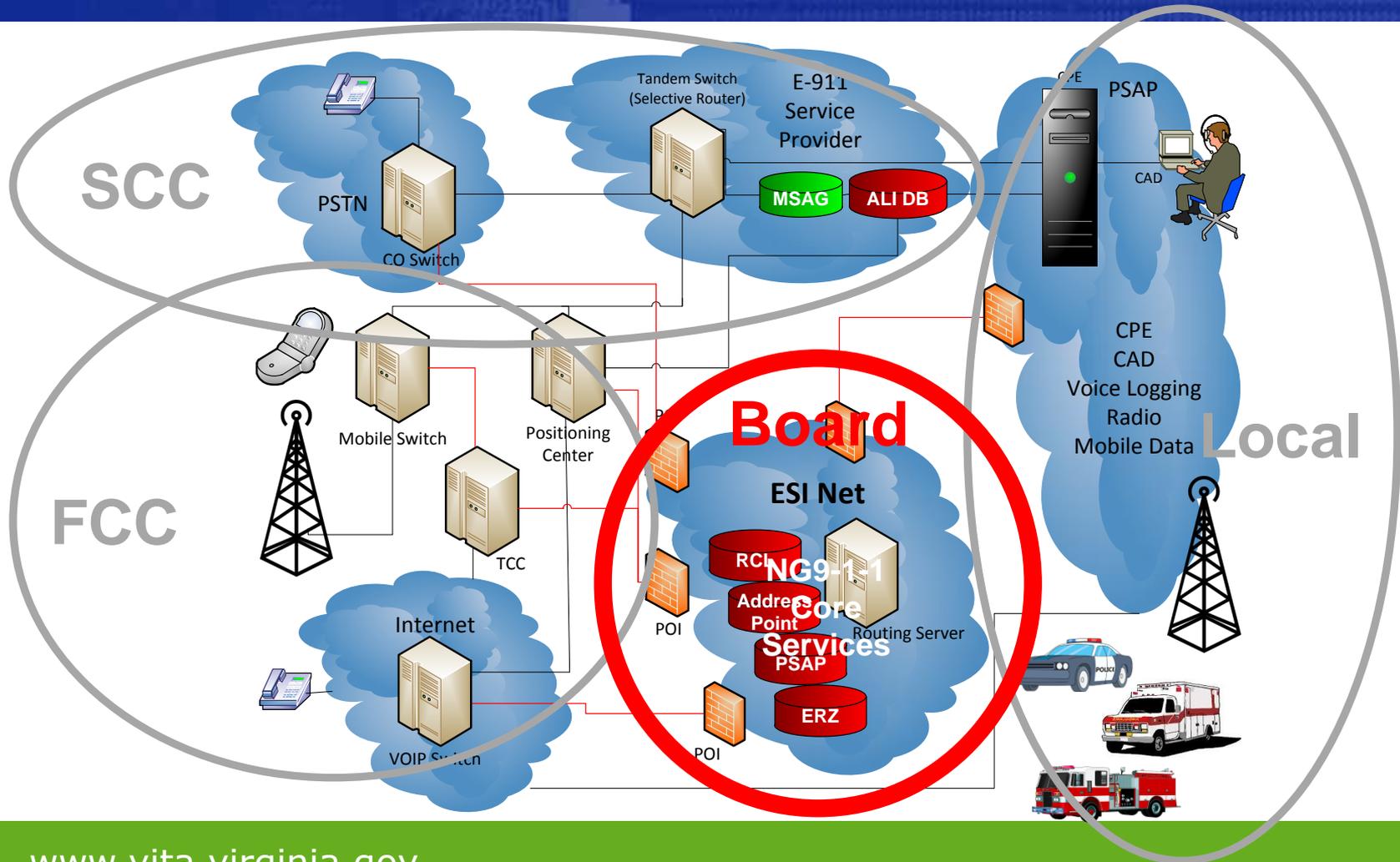- Finalize charter

Meeting Schedule

Moving Forward

- Recommend bi-monthly meetings occur on the second and fourth Tuesday of each month at 2 pm
- Finalize meeting schedule

RAC Assignments

9-1-1 Ecosystem

9-1-1 Comp Plan Initiatives

1. Identify, specify, and adopt a standard or set of standards for a baseline level of 9-1-1 service and capabilities

2. Implement statewide standards and best practices that enhance incident information sharing

3. Identify and adopt a planning methodology that enhances technology implementation coordination throughout a project life cycle and improves change management

9-1-1 Comp Plan Initiatives

4. Employ technology that allows for seamless automatic bi-directional communication of incident information between PSAPs

5. Maintain stable and sustainable funding for the overall 9-1-1 system(s) in the Commonwealth

6. Establish a strategy for funding the statewide deployment of NG9-1-1

7. Adopt statewide procurement guidelines

8. Identify PSAP & technical staffing needs

9-1-1 Comp Plan Initiatives

9. Identify and adopt minimum criteria for training, certification and retention programs to support 9-1-1 professional and technical support personnel

10. Identify PSAP assets and communication infrastructure attributes

11. Support 9-1-1 center staff in formalizing COOPs for their respective PSAP

12. Adopt a QA/QI and monitoring program to document/report the effectiveness of baseline level service and capabilities criteria

9-1-1 Comp Plan Initiatives

13. Develop a communications plan for internal and external 9-1-1 stakeholders Develop guidelines for an effective

14. stakeholder education and outreach program, to include legislators

15. Support coordination and collaboration of 9-1-1 between PSC Coordinator and VGIN

16. Validate and improve GIS data quality and integration for public safety purposes

Role of the E-911 Services Board

- Define Standards for:
    - NG9-1-1 Core Services
    - ESInet
    - PSAP Function

    NENA I3 Standard

    - Processing of information through the ESInet
    - Ensuring the Commonwealth can operate as a single network and interoperate with other states
- Assist localities with best practices for those things in Local control

E-911 Service Board Path Forward

- Develop statewide requirements for the ESInet and develop solicitation for such service defining costs

- Encourage compliance with standards through available grant funding

- Develop GIS data standards to support NG9-1-1

- Explore funding models for sustainment of 9-1-1 with interested stakeholders

Board Responsibility

- NG9-1-1 Core Services:
  - Identify, specify, and adopt a standard or set of standards for a baseline level of 9-1-1 service and capabilities (1)
  - Support 9-1-1 center staff in formalizing COOPs for their respective PSAP (11)
  - Support coordination and collaboration of 9-1-1 between PSC Coordinator and VGIN (15)
  - Validate and improve GIS data quality and integration for public safety purposes (16)

Board Responsibility

- ESInet Development:
  - Identify PSAP assets and communication infrastructure attributes (10)

Board Responsibility

- PSAP Functionality:
  - Implement statewide standards and best practices that enhance incident information sharing (2)

Board Responsibility

- Assist with local control:
  - Identify and adopt a planning methodology that enhances technology implementation coordination throughout a project life cycle and improves change management (3)
  - Develop guidelines for an effective stakeholder education and outreach program, to include legislators (14)

Local Responsibility

- Identify PSAP and technical staffing needs (8)

- Identify and adopt minimum criteria for training, certification and retention programs to support 9-1-1 professional and technical support personnel (9)

Future Initiatives

- Employ technology that allows for seamless automatic bi-directional communication of incident information between PSAPs (4)

- Maintain stable and sustainable funding for the overall 9-1-1 system(s) in the Commonwealth (5)

- Establish a strategy for funding the statewide deployment of NG9-1-1 (6)

Future Initiatives

- Adopt statewide procurement guidelines (7)

- Adopt a QA/QI and monitoring program to document and report the effectiveness of baseline level service and capabilities criteria (12)

- Develop a communications plan for internal and external 9-1-1 stakeholders (13)

Public Comment

Wrap-Up