

VITA and the Regional Advisory Council (RAC) are developing a 911 Clearinghouse. The intent is to have a web page 911 professionals can use to quickly find information to help do their jobs. We are asking for your feedback so we can include the things most useful to you.

Please rank the following items in importance with the 1 being the most important.

Contact Information Section:

- PSAP Contact information
- PSAP Profile information
- VITA Contact information
- Carrier contact information
- Alarm company information
- Other (please specify)

911 Projects Section:

- State Projects
- Regional/Local Projects including grant funded projects by region
- Recent/Active purchases (RFPs, etc)
- Other (please specify)

Reference Section:

- State/Regional Plans
- Standards
- Best Practices
- Sample Policies and Procedures from other PSAPs
- Sample Training Programs from other PSAPs
- Training Sources (CJIS, APCO, etc)
- Technical References
- Other (please specify)

Do we need to include Private sections requiring username/password for access or can we keep the information to a public release level and still provide what you need?

Need Private

Public Only

Comments:

Where should the web page be hosted:

VITA (less cost and most technical support but may be less visible)

APCO (unknown cost and would require resources to maintain and may be less accessible for non-APCO members)

NENA (unknown cost and would require resources to maintain and may be less accessible for non-NENA members)

Standalone (would likely be the highest cost and require the most resources but most accessible)

Other (please specify)

Would you be willing to serve on a committee to help design the web site?

Yes (please provide contact information)

No