

# NG9-1-1 Sustainable Funding Committee Charter

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## General Information

NG9-1-1 Sustainable Funding Committee  
Prepared by –Dorothy Spears-Dean

## Effective Dates

April 1, 2019 through July 1, 2019

## Points of Contact

Members of the Committee:

Joe Lerch  
Terry Hall  
Sheriff Brian Hieatt  
Christian Foster  
J.R. Powell  
Eddie Reyes  
TBD - Industry

9-1-1 Services Board Representative

**Jolena Young,**  
Director  
Twin County PSAP  
[jyoung@galaxva.com](mailto:jyoung@galaxva.com)

Integrated Services Program (ISP) Representative:

**Dorothy A. Spears-Dean,**  
Public Safety Communications (PSC) Coordinator  
Virginia Information Technologies Agency (VITA)  
[dorothy.spearsdean@vita.virginia.gov](mailto:dorothy.spearsdean@vita.virginia.gov)

## Executive Summary

The 9-1-1 community has expressed concern over the amount of recurring costs associated with the AT&T NG9-1-1 solution. At the November 08, 2018 meeting of the 9-1-1 Services Board, ISP staff reported that the budgeted amount for NG9-1-1 recurring costs was increased from \$8.9M to \$15M. This action was the result of obtaining cost information from AT&T, which was included in the Migration Proposals (MP) provided to Virginia PSAPs by ISP staff. For many PSAPs, the amount of recurring costs included in their MPs represented a two or three fold increase to the amount of recurring costs currently paid to their 9-1-1 service provider. PSAPs become responsible for these increased costs twenty-four months after NG9-1-1 deployment.

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Ms. Jolena Young, a member of the 9-1-1 Services Board, expressed concern over the reported increase and the ability of localities to pay for the increase once state funding ends. This concern is also shared by a number of Virginia PSAPs. Ms. Young recommended a committee be established to discuss these concerns and provide recommendations to the 9-1-1 Services Board on how to address this concern.

At the January 10, 2019 meeting of the 9-1-1 Services Board, ISP staff announced that an ISP committee would be formed to develop recommendations on how to mitigate the financial burden of recurring NG9-1-1 costs on localities. The committee will report to Dorothy Spears-Dean and Jolena Young will participate as a Board member.

## Purpose/Business Need

The purpose of the committee is to assist the PSC Coordinator by providing recommendations to the 9-1-1 Services Board on how to mitigate the financial burden of recurring NG9-1-1 costs on localities based on the scope of work provided below.

## Description and Scope

### *Approach:*

The nine member committee will consist of the following representatives:

- VACo
- VML
- VSA
- Industry
- Small PSAP
- Medium PSAP
- Large PSAP
- 9-1-1 Services Board
- ISP

The committee will meet virtually every two weeks until members have completed their report. These meetings will be organized by the PSC Coordinator and the agenda will be set in consultation with the 9-1-1 Services Board representative.

The recommendations on how to mitigate the financial burden of recurring NG9-1-1 costs on localities will be based on information and data obtained by answering the following questions:

- Is the projected growth rate of wireless 9-1-1 revenue sufficient to keep pace with estimated NG9-1-1 recurring costs? If not, what are possible methods for increasing revenue?
- Do Virginia PSAPs believe the current distribution percentages and methodology for the Wireless E-911 Fund are optimal to support PSAP operations and discretionary funding (PSAP Grant Program)?
- How can PSAPs be incentivized to pursue shared and hosted services projects?

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- Is there a desire to consolidate (physical or technological) among Virginia PSAPs, but personnel are unsure of how or have insufficient resources to proceed?

*Deliverable:*

Provide a comprehensive report that contains recommendations on how to mitigate the financial burden of recurring NG9-1-1 costs on localities.

*Expected Outcome:*

Provide options and strategies for the 9-1-1 Services Board to consider and employ as a means to mitigate the financial burden of recurring NG9-1-1 costs on localities.