



# COMMONWEALTH of VIRGINIA

## Virginia 9-1-1 Services Board

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Terry Ellis  
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Richmond Ambulance  
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Pete Hatcher  
AT&T

Jeffrey T. Merriman  
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Lee W. Miller III  
Major  
Virginia State Police

Nelson P. Moe  
CIO - VITA

Seth Weise  
Sprint

Kelvin Wright  
Chief of Police  
City of Chesapeake

Jolena Young  
Twin County

Shawn Talmadge  
Office of the Governor  
Advisor

### Meeting Agenda July 11, 2019 10:00 am Commonwealth Enterprise Solutions Center

1. Call Meeting of the Board to Order ..... Chairman
2. Approval of the Minutes from May 20<sup>th</sup> ..... Chairman
3. NG9-1-1 Deployment Update ..... ISP Director
4. NG9-1-1 Dashboard .....PSC Coordinator
5. NG9-1-1 Funding Requests .....PSC Coordinator
6. Old Business:
7. New Business:
  - Text-to-9-1-1 Funding Requests .....PSC Coordinator
  - Regional Advisory Council (RAC) Report..... RAC Chair
  - NG9-1-1 Sustainable Funding Committee Report ... Committee Chair
8. Public Comment ..... Chairman
9. Adjourn Meeting of the Board ..... Chairman

### Next Meeting – Sept 12, 2019



# 9-1-1 Services Board

General Business Meeting

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July 11, 2019



# Agenda

1. Call to Order
2. Approval of Minutes
3. NG9-1-1 Deployment Update
4. NG9-1-1 Dashboard
5. NG9-1-1 Funding Requests
6. Old Business
7. New Business
8. Public Comment
9. Adjourn



# NG9-1-1 Deployment Update



## Overview

- Current status
- Adjustments to the deployment schedule
- Need for flexibility and adaptability
  - Additional costs
  - Selective Router and individual deployments
- Interim, transitional SIP solution



# NG9-1-1 Dashboard





# NG9-1-1 Funding Requests





## PSAP Grant Program Update

- PSAP Education Program (PEP) application cycle is open until September 30<sup>th</sup>
- Accepting Text-to-9-1-1 grant requests
- Annual Progress Reports due by Aug 9th
- Formalizing NG9-1-1 funding award amendment process
- Review process for NG9-1-1 funding awards





## Latest Round of Funding Requests

- 10 localities submitted NG9-1-1 funding requests that totaled \$4,224,933.69
  - PALs submitted by May 28, 2019
- Requests were reviewed by the PGC during their June 25<sup>th</sup> meeting
- PGC recommends approval of requests



# Latest Round of Funding Requests

PSAP	Primary Selective Router Regions	Amount Recommended
Alexandria	Alexandria/Fairfax	\$80,191.00
Culpeper	Fredericksburg/Winchester	\$512,918.16
Fredericksburg	Fredericksburg/Winchester	\$1,257,229.14
King George	Fredericksburg/Winchester	\$296,725.40
Louisa	Fredericksburg/Winchester	\$357,043.74
Madison	Fredericksburg/Winchester	\$356,086.62
New Kent	Chester/Stuart	\$355,365.53
Orange	Fredericksburg/Winchester	\$374,121.94
Richmond City	Chester/Stuart	\$307,803.35
Stafford	Alexandria/Fairfax	\$327,448.81



## Board Action

- Approve funding amount for the requests as listed in the presentation
  - Total amount recommended is \$4,224,933.69



# Old Business





# New Business





## Text-to-9-1-1 Funding Requests

- Received three funding requests:
  - Bristol
  - Smyth County
  - Washington County
- Requesting exception to FY 21 Guidelines
- Decision brief has been prepared



## RAC Report

- RAC 2.0 ended on June 30<sup>th</sup>
- In the process of finalizing RAC 3.0 membership:
  - PSAP representatives have been finalized
  - Working on IT and GIS local government appointments



## Funding Committee - Membership

- Christian Collier (small PSAP)
- J.R. Powell (medium PSAP)
- Eddie Reyes (large PSAP)
- Sheriff Brian Hieatt (VA Sheriffs Assoc)
- Joe Lerch (VA Assoc of Counties)
- Terry Hall (VA Municipal League)
- Jolena Young (9-1-1 Services Board)





## Funding Committee - Considerations

- Only in first year of new funding formula
- Wireless E-911 Fund continues to grow
- NG9-1-1 recurring costs are currently an estimate
- We may have more than one NG9-1-1 solutions provider with a different approach to NG9-1-1 recurring costs



## Funding Committee - Options

- Consider increasing wireless 9-1-1 surcharge
- Monitor potential impact until FY 22
  - Earliest point when PSAPs would no longer be reimbursed for increase in recurring costs
- Remove prepaid wireless 9-1-1 exemption (§58.1-648)
  - Estimate about \$20M in additional funding to localities through disbursements



## And In Conclusion

- Public Comment
- Adjourn
- Next meeting date is Sept 12, 2019

**9-1-1 Services Board Meeting|**  
**July 11, 2019**  
**CESC**

<b>Members Present:</b>	Jeffrey Stern – Chairman	Kevin Hall – Vice Chairman
	Bruce Edwards	Seth Weise
	Kelvin Wright	Pete Hacher
	Jolena Young	Jeffrey Merriman
	Lee Miller	Nelson Moe
	Gary Critzer	
<b>Members Absent:</b>	Mary Blowe	Terry Ellis
	Scott Garber	Danny Garrison
	David Von Moll - Comptroller	
<b>Advisor Present:</b>	Tom Crabbs	
<b>AG Present:</b>	Joshua Heslinga	
<b>Remote Sites:</b>	Roanoke	Culpeper
	Abingdon	
<b>Staff Present:</b>	Dorothy Spears-Dean	Steve Marzolf
	Stefanie McGuffin	Joe Sewash
	Matt Gerike	Lewis Cassada
	Lisa Nicholson	

**1. CALL TO ORDER**

Chairman Stern called the meeting of the 9-1-1 Services Board to order at 10:00 AM. Coordinator Spears-Dean performed a roll call of the remote sites. All were accounted for.

**2. APPROVAL OF THE MINUTES FROM MAY 20, 2019**

Chairman Stern called for a motion to approve the May 20, 2019 Board Minutes, which were distributed prior to this Board Meeting. Mr. Heslinga stated that he had two non-substantive edits to the minutes from the previous meeting. Those edits would be to Ms. Whitlock's title, and a clarification to the Conflict of Interest and Ethics Advisory Council title. Chairman Stern called for a motion to defer the approval of the May 20, 2019 minutes until the following Board meeting. The motion was made and seconded. The motion passed by all; **11-0-0**.

### **3. NG9-1-1 Deployment Update**

Mr. Marzolf presented to the Board an update on NG9-1-1 deployment. Mr. Marzolf stated that we weren't as far along as we liked to be. In November, the schedule had been adjusted six months in order to get Fairfax deployed. There have been additional delays in Northern Virginia; Fairfax still has not deployed. The Virginia Beach procurement has slowed down due to the tragic events that happened in the City offices. IT personnel involved with the procurement worked out of the building where the events occurred, and the process has taken extra time. Many PSAPs are waiting to see the results of the final contract before they make their own decision. The second delay that has continued to effect the deployment process is that 80+ PSAPs in the Commonwealth utilize a Motorola/Vesta solution and the latest version does not function in the full i3 capable interface with the AT&T ESInet. AT&T and Motorola had originally expected a solution to be completed in the Fall of last year. On May 8th, ISP Staff organized a meeting with AT&T and Motorola at a conference in Virginia Beach. Motorola has responded that their part of the solution would be completed by late July or early August. Mr. Marzolf has invited Motorola to address the Board at today's meeting. Mr. Marzolf discussed an interim solution that Fairfax may choose to deploy, but stressed our goal is to deploy the full NENA i3 standard. However the current I3 standard is a "specification" and not yet a "build to" standard. Mr. Ken Rey, VP of Sales for Motorola NG9-1-1 which includes Vesta and CallWorks, addressed the Board. He discussed technical dependencies, and the core issue of displaying the call back number. Since i3 is an "interpretative" standard it requires a high degree of collaboration with other NG9-1-1 providers. AT&T and Motorola are motivated to address this as fast as possible. In April of this year, Motorola discovered limitations in their build which required a new design. It appears that they would be able to design, code and test the new build by the end of August. Mr. Rey discussed other technical elements that are being worked on. Two Motorola development teams are working on the build and coordinating with AT&T. Mr. Marzolf asked if there was a fixed delivery date. Mr. Rey said it would be the last working day of August. Mr. Marzolf said that the AT&T testing would take ten to twelve weeks from the time they receive the software from Motorola, and that would be sometime around Thanksgiving. Mr. Marzolf asked if there were any questions from the Board. There were none. Mr. Marzolf stated that Fairfax has an interest in a transitional SIP solution that they may deploy. Loudoun has a compatible solution in place that would work with AT&T. Mr. Marzolf also discussed diversity costs; current pricing for PSAPs in Verizon areas is coming back cheaper than previously quoted. Six PSAPs have had a total reduction of over \$1 million. However, PSAPs in CenturyLink areas are seeing costs increasing. Also announced, an entire selective router region in Winchester/Fredericksburg (ten PSAPs) have all signed PAL's and is moving forward with AT&T.

### **4. NG9-1-1 Dashboard**

Coordinator Spears-Dean presented to the Board the NG9-1-1 Deployment Webpage and Dashboard. They are located at <https://www.vita.virginia.gov/integrated-services/psc-9-1-1-services/ng9-1-1-deployment/> & <https://vgin.maps.arcgis.com/apps/opsdashboard/index.html#/8c9611c7ccb1467088f9b40d4e695bcd> . Features of the NG9-1-1 deployment page were reviewed for the Board; they were the Current Status, Latest News, Deployment Process, and GIS Project Components. On the NG9-1-1 Dashboard page,

Coordinator Spears-Dean walked the Board through how to use the dashboard to view information for a particular locality. Several examples were shown. Coordinator Spears-Dean asked if there were any questions, there were none.

## **5. NG9-1-1 Funding Requests**

Coordinator Spears-Dean discussed several items concerning the PSAP Funding Program. The PSAP Education Program (PEP) application cycle is open until September 30th. The Funding Program is accepting Text-to-9-1-1 grant requests. Annual progress reports are due by August 9th. Staff is finalizing a NG9-1-1 funding award amendment process. Staff is also developing a review process for NG9-1-1 funding awards. For the latest round of funding requests submitted by May 28, ten localities submitted NG9-1-1 funding requests totaling \$4,224,933.69. The requests were reviewed by the PSAP Committee on June 25th, and recommended approval of all requests. The individual localities were Alexandria, Culpeper, Fredericksburg, King George, Louisa, Madison, New Kent, Orange, Richmond (City), and Stafford. Coordinator Spears-Dean asked for the Board to approve the funding requests totaling \$4,224,933.69 as presented. Mr. Pete Hatcher stated he would abstain from voting. Chairman Stern called for a motion to approve the funding requests as presented. The motion was made and seconded. The motion passed 10-0-1 with Mr. Hatcher abstaining.

## **6. OLD BUSINESS**

There was no old business to discuss.

## **7. NEW BUSINESS**

• **Text to 9-11 Funding Requests:** Coordinator Spears-Dean presented a decision brief to the Board. The localities of Bristol, Smyth, and Washington are requesting an exception to the FY21 Guidelines regarding their Text-to-9-1-1 funding requests awarded at the June 13<sup>th</sup> meeting. The localities feel they need additional time in order to meet the legislative deadline to implement Text-to-9-1-1. Staff did not recommend approval of the request. There was discussion between Staff and the Board. Captain Darryl Milligan from Bristol spoke about the request. He discussed several projects that Bristol is working on and the desire and need for extra time to meet the deadline, and implement at the same time with their shared-services partner localities. Ms. Theresa Kingsley from Washington County stated they need time to coordinate with other localities to deploy at the same time while scheduling implementation while other local projects are underway. Ms. Jolena Young gave examples where it took 9 months from the time of award to receive scheduling from a vendor for a project. There was additional Staff and Board discussion. The request was reviewed by the PSAP Grant Committee, and their recommendation to the Board was to allow a non-precedent setting exception and approve the request. Chairman Stern asked for a motion from the Board. Ms. Young made a motion to approve the Text-to-9-1-1 requests from Bristol, Washington, and Smyth and that it is not precedent setting and it is a one-time exception in order to

provide additional time for implementation. The motion was seconded by Mr. Miller. The motion passed **10-1-0**.

• **Regional Advisory Council (RAC) Report:** Coordinator Spears-Dean updated the Board on the activities of the Regional Advisory Council. The current charter of RAC expired on June 30<sup>th</sup>. Staff is working to finalize the membership of the new RAC sometime during the month of August.

• **NG9-1-1 Sustainable Funding Committee Report:** Ms. Jolena Young spoke to the Board about the activities of the Funding Committee. Ms. Young discussed the membership and considerations of the Committee. We are only in the first year of the new five-year funding formula. E9-1-1 funds continue to grow. NG9-1-1 costs are currently only an estimate. There may be more than one NG9-1-1 solutions provider with a different approach to NG9-1-1 recurring costs. The Funding Committee is preparing a survey to support their recommendations. The survey will be distributed with the help of the Virginia Municipal League. There are three categories in the survey; Revenue, Costs, and Distribution Funding Methodology. Options that the Committee is considering are recommending increasing the Wireless E9-1-1 surcharge, removal of the prepaid wireless 9-1-1 exemption from Code, and to monitor potential funding impacts until FY22 when recurring costs will no longer be reimbursed.

## **8. PUBLIC COMMENTS**

Culpeper, there were no comments. Roanoke, there were no comments. Abingdon, there were no comments. At CESC, Sheriff Hall called for a motion to commend Captain Lee Miller for his 27 years of service to VSP and his service to the Board and congratulate him on his retirement. The motion was seconded by Mr. Moe, and passed **10-0-1**.

## **9. ADJOURNMENT OF THE MEETING**

Chairman Stern called for a motion to adjourn the meeting of the 9-1-1 Services Board. The motion was made and seconded. All approved; **11-0-0**, and the 911 Service Board Meeting was adjourned at 11:03 AM.

The next meeting of the 9-1-1 Service Board will be held on Thursday, September 12, 2019 at the Commonwealth Enterprise Solution Center (CESC).

**Respectfully Submitted:**

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Lewis Cassada

(Date)