



Virginia Information Technologies Agency

NG9-1-1 Sustainable Funding Committee

Virtual Meeting

April 11, 2019





Agenda

1. Call to Order
2. Introductions
3. Review Draft Charter
4. Resource Material
5. Meeting Schedule
6. Public Comment
7. Adjourn



Introductions

- Current members:
 - Christian Foster (small PSAP)
 - J.R. Powell (medium PSAP)
 - Eddie Reyes (large PSAP)
 - Sheriff Brian Hieatt
 - Jolena Young
- Individuals representing the NG9-1-1 industry, VACo, and VML to be added shortly



Charter Document

- Draft has been updated to reflect current members
- Determine if we have consensus on description and scope
- Goal is to provide deliverable (report) in time for the July Board meeting



Resource Material

- Related survey (draft forthcoming) to obtain info and data to answer these guiding questions:
 - What is the likelihood of increasing wireless 9-1-1 revenue?
 - How do Virginia PSAPs think discretionary funding (PSAP grants) should be used?
 - Is there a desire to consolidate (physical or technological) among Virginia PSAPs, but personnel are unsure of how to proceed?



Resource Material

- What else will we need to do as far as research or analysis to achieve our goal and produce the committee deliverable?
- ISP staff is creating a web page for presentations and resource materials



Meeting Schedule

- Charter identifies a schedule of virtual meetings every two weeks
- Should we keep Thursday at 11 am as our meeting time?
- If so, our next meeting will be on April 25th, but will need to make adjustments during May



And In Conclusion

- Public Comment
- Adjourn

Sustainable Funding Committee Meeting

April 11th, 2019

Committee Members on the Audio Bridge

Joe Lerch Jolena Young Christian Foster J.R. Powell
Eddie Reyes Sheriff Brian Hieatt

Staff in Attendance

Dorothy Spears-Dean Lewis Cassada

1) Call Meeting to Order

The meeting of the Sustainable Funding Committee was called to order at 11:00AM.

2) Introductions

Ms. Spears-Dean and Ms. Young introduced themselves and reviewed the purpose and goals of the committee. The other committee members on the audio bridge introduced themselves.

3) Review Draft Charter

Ms. Spears-Dean reviewed the draft charter. The keys of the charter are the deliverables & scope, and concurring on the July deliverable date. Individual sections of the charter were discussed. Committee representation was discussed with questions concerning the addition of Fire and Rescue representatives. Several of the committee members said that they dispatch for Police/Fire/Rescue services. Mr. Lerch suggested reviewing a 2015 study of the Communications Sales and Use Tax.

4) Resource Material

Ms. Young presented survey questions to the committee. The questions would be sent out to the PSAP community. The topics covered would be

ask about the likelihood of increasing wireless revenues, use of discretionary funding, and desire to consolidate. There was discussion on reducing the need of call handling equipment across the state through sharing arrangements. There was also discussion on the potential of local uses of a statewide ESInet. Ms. Spears-Dean asked what research or analysis is needed to achieve the goals of the committee and produce the deliverables. There was committee discussion on various items that could be researched. All presentations and resource materials will be posted to the ISP website.

5) Meeting Schedule

Consensus was to try and keep every other Thursday at 11:00 as the regular meeting date.

6) Public Comments

Ms. Spears-Dean called for public comments. There were none.

7) Adjourn

The meeting of the Sustainability Funding Committee ended at 11:50AM.

NG9-1-1 Sustainable Funding Committee Charter

General Information

NG9-1-1 Sustainable Funding Committee
Prepared by –Dorothy Spears-Dean

Effective Dates

April 1, 2019 through July 1, 2019

Points of Contact

Members of the Committee:

TBD - Virginia Association of Counties (VACo)
TBD - Virginia Municipal League (VML)
TBD - Industry
Sheriff Brian Hieatt
Christian Foster
J.R. Powell
Eddie Reyes

9-1-1 Services Board Representative

Jolena Young,
Director
Twin County PSAP
jyoung@galaxva.com

Integrated Services Program (ISP) Representative:

Dorothy A. Spears-Dean,
Public Safety Communications (PSC) Coordinator
Virginia Information Technologies Agency (VITA)
dorothy.spearsdean@vita.virginia.gov

Executive Summary

The 9-1-1 community has expressed concern over the amount of recurring costs associated with the AT&T NG9-1-1 solution. At the November 08, 2018 meeting of the 9-1-1 Services Board, ISP staff reported that the budgeted amount for NG9-1-1 recurring costs was increased from \$8.9M to \$15M. This action was the result of obtaining cost information from AT&T, which was included in the Migration Proposals (MP) provided to Virginia PSAPs by ISP staff. For many PSAPs, the amount of recurring costs included in their MPs represented a two or three fold increase to the amount of recurring costs currently paid to their 9-1-1 service provider. PSAPs become responsible for these increased costs twenty-four months after NG9-1-1 deployment.

NG9-1-1 Sustainable Funding Committee Charter

Ms. Jolena Young, a member of the 9-1-1 Services Board, expressed concern over the reported increase and the ability of localities to pay for the increase once state funding ends. This concern is also shared by a number of Virginia PSAPs. Ms. Young recommended a committee be established to discuss these concerns and provide recommendations to the 9-1-1 Services Board on how to address this concern.

At the January 10, 2019 meeting of the 9-1-1 Services Board, ISP staff announced that an ISP committee would be formed to develop recommendations on how to mitigate the financial burden of recurring NG9-1-1 costs on localities. The committee will report to Dorothy Spears-Dean and Jolena Young will participate as a Board member.

Purpose/Business Need

The purpose of the committee is to assist the PSC Coordinator by providing recommendations to the 9-1-1 Services Board on how to mitigate the financial burden of recurring NG9-1-1 costs on localities based on the scope of work provided below.

Description and Scope

Approach:

The nine member committee will consist of the following representatives:

- VACo
- VML
- VSA
- Industry
- Small PSAP
- Medium PSAP
- Large PSAP
- 9-1-1 Services Board
- ISP

The committee will meet virtually every two weeks until members have completed their report. These meetings will be organized by the PSC Coordinator and the agenda will be set in consultation with the 9-1-1 Services Board representative.

The recommendations on how to mitigate the financial burden of recurring NG9-1-1 costs on localities will be based on information and data obtained by answering the following questions:

- What is the likelihood of increasing wireless 9-1-1 revenue?
- How do Virginia PSAPs think discretionary funding (PSAP grants) should be used?
- Is there a desire to consolidate (physical or technological) among Virginia PSAPs, but personnel are unsure of how to proceed?

NG9-1-1 Sustainable Funding Committee Charter

Deliverable:

Provide a comprehensive report that contains recommendations on how to mitigate the financial burden of recurring NG9-1-1 costs on localities.

Expected Outcome:

Provide options and strategies for the 9-1-1 Services Board to consider and employ as a means to mitigate the financial burden of recurring NG9-1-1 costs on localities.