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COMMONWEALTH of VIRGINIA

Virginia 9-1-1 Services Board

Regional Advisory Committee (RAC)

Meeting Agenda

Thursday February 17, 2022 1:00pm – 3:00 pm
Virginia Department of Emergency Management
9711 Farrar Ct, North Chesterfield VA 23235

1. Call Meeting of the Committee to OrderChairperson
2. Training Partnership Opportunity ... Training, Education & Exercise Division Director
3. Discussion of PSAP Training and Education Priorities Chairperson
4. DEI Partnership Opportunity DEI Office Director
5. NG9-1-1 Status/Funding UpdateOutreach Division Director
6. Discussion – Input on Future Grant Funding Priorities Chairperson
7. Old Business Chairperson
8. New Business Chairperson
9. Public Comment..... Chairperson
10. Adjourn Meeting of the Regional Advisory Committee..... Chairperson

Upcoming Committee Meetings:

March 17, 2022 (Virtual / Informational)

April 21, 2022 (In-Person / Business)



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Regional Advisory Committee (RAC) Meeting

Date: February 17, 2022

Agenda

- Call Meeting to Order
- Training Partnership Opportunities
- Discussion of PSAP Training and Education Priorities
- DEI Partnership Opportunity
- NG9-1-1 Status / Funding Update
- Discussion – Input on Future Grant Funding Priorities
- Old Business
- New Business
- Public Comment
- Adjourn Meeting





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Call Meeting of the Committee to Order

Approval of Minutes

- Will be able to review the 11/18/21 meeting minutes at our next business meeting in April.





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Training Partnership Opportunity



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Discussion of PSAP Training and Education Priorities

PSAP Training and Education Priorities

- November 2021 9-1-1 Summit highlighted the importance of training
- Recruiting and retention is a critical consideration
- Making the most of existing grant funding for training (conferences, trainings, announcements, ideas, etc.)
- Possibilities to provide collaboration opportunities for PSAP training coordinators?



Additional Training Discussion

- Recruitment/retention and training are intertwined.
- Does the committee see the need to address these as a single issue, or as two parallel, related issues?
- Is there a desire to assign 1-2 RAC members to work with staff on the topics above?





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DEI Partnership Opportunities



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NG9-1-1 Status / Funding Update

NG9-1-1 Status / Funding Update

- 25 PSAPs on the AT&T ESInet out of 124 PSAPs
- Equivalent to the following values:
 - 20% of the PSAPs
 - 43% of the population
 - 14% of the land area
 - 34% of the annual call volume
- 41% of ESInet calls geospatially routed in January 2022



NG9-1-1 Status / Funding Update

Focus 1: Monthly Delta Costs

- After deployment, staff works with the PSAP to calculate their monthly delta values.
- Staff provides an advance payment request form to the PSAP (requests 12 months X the monthly delta amount) to request payment 1 of 2.
- 1 year after the PSAP's cutover date, payment 2 of 2 can be requested.
- If additional funding is needed to cover the delta, an amendment request is processed.
- If the delta amounts are lower than expected, then a closeout of the lower amount can be submitted once the PSAP submits their first advance of funds request.



NG9-1-1 Status / Funding Update

Focus 2: Diversity Costs

- AT&T has billed VDEM for diversity costs for work that has been completed.
- 23 PSAPs have remaining off-site fiber construction work (Verizon, MABB, Lumen, etc.)
- Many PSAPs went with other providers using two carriers at a lower or sometimes no diversity costs. For these PSAPs, their diversity line item can be closed out in the coming months.

Original diversity quotes: ~\$25 million

Expected total diversity costs: ~\$11 million

Estimated amount to return to the fund: ~\$14 million

Note: this would lower the statewide NG9-1-1 deployment budget from \$62 million to \$48 million. With roughly \$12 million already paid/reimbursed, this leaves ~\$36 million remaining to be paid (comparable to the amount currently in the fund)



NG9-1-1 Status / Funding Update

Focus 3: Other Line Items (Future)

- As PSAPs cutover to AT&T, staff will work with the PSAPs to verify that all reimbursement requests are submitted.
- Once the PSAP verifies that no additional reimbursement items will be submitted for a given line item, that line item can be closed out and remaining funds can go back to the 9-1-1 Fund.
- Staff will work this closeout process through individual PSAPs and the Administrative Review Team.





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Discussion – Input on Future Grant Funding Priorities

Previously Mentioned High Priority Items with a Fiscal Impact

- NG9-1-1 sustainment costs
- CHE replacement schedules
- Cloud-based CHE
- Cybersecurity
- Statewide and/or Individual PSAP Opportunities
- Training
- Recruitment and Retention
- IP-enabled CAD, voice logging, mapping, etc.
- Opportunities for cost efficiencies through cooperative procurements (VITA contracts / local riders)
- Cost Recovery for Originating Service Providers



Schedule for Upcoming Meetings / Projects Related to Funding

- PSAP Grant Committee will take the lead role in developing and discussing the FY24 guidelines with feedback and input opportunities for the community
- 2 RAC members are also on the PSAP Grant Committee (Flournoy, Saxton)
- Draft schedule and process will be discussed at the March 8th PSAP Grant Committee meeting.
- Additionally, the upcoming 9-1-1 Cost Study will be looking at statewide 9-1-1 costs and related needs, not just items funded through the grant program.





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Old Business





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New Business





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Public Comment





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Upcoming Meeting Dates

Upcoming Meetings / Dates

03/08/22 PSAP Grant Committee (1pm) - Chesterfield

03/10/22 9-1-1 Services Board Meeting (1pm) - Chesterfield

03/17/22 Regional Advisory Committee (1pm) - Virtual

04/21/22 Regional Advisory Committee (1pm) - Chesterfield

05/11/22 9-1-1 Summit - Richmond





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Motion to Adjourn Meeting