

Regional Advisory Committee
February 17, 2022 1:00PM – 3:00PM
9711 Farrar Court, VDEM's Moorefield Office Building

Members Present

Eddie Reyes Tamara Perez Sonny Saxton Jeff Flournoy Kasey White Jolena Young
Terry Hall Chris Cord Sam Burnett Michele Surdam Sherry Herzing
Kurt Plowman Courtney Doberstein Cheryl Buchanan

Staff Present

Brian Crumpler Dorothy Spears-Dean Shawn Talmadge Terry Mayo
Gabe Elias Stefanie Harris Lewis Cassada Joe Sewash
Sable K Dyer

Call meeting of the Committee to Order

Mr. Eddie Reyes called the meeting to order at 1:00PM. The members and staff present in-person and on the audio bridge introduced themselves.

Training Partnership Opportunity

Ms. Stephanie Harris from VDEM discussed how to collaborate/leverage VDEM training resources with the 9-1-1 community. Mr. Hall discussed the lack of, and the need for standards. Ms. Young commented on the infrequent DCJS scheduled training, and difficulties matching up the DCJS schedule with EMD training. Mr. Critzer discussed centralizing all 9-1-1 training under the 9-1-1 Services Board. There was Committee discussion. Ms. Spear-Dean stated that Staff will provide a recommended course of action at the next RAC meeting.

DEI Partnership Opportunities

Ms. Dwyer from VDEM's Office of Diversity, Equity, and Inclusion presented partnership opportunities to the Committee. The Office has two staff members at this time and is looking to hire a third. The Office is focused on identifying strengths and opportunities for growth. There are also codified responsibilities that VDEM as an agency is responsible for reviewing emergency operations plans that will now require DEI principles. Ms. Dwyer stated inclusive planning was an opportunity for the Office and the 9-1-1 community. Ms. Spears-Dean said staff would be working with the Office of DEI regarding future 9-1-1 funding issues.

Additional Training Discussion

Mr. Crumpler discussed the question of "How many PSAP positions are there, and how many are vacant?" He also mentioned collaboration on statewide training opportunities. Ms. Herzing discussed data analytics and mis-routed 9-1-1 calls. Ms. Spears-Dean stated it appears the consensus of the

Committee is to separate training and recruitment and retention as workgroup topics. Mr. Saxton would be working on Training, and Mr. Flournoy on Recruitment and Retention. The workgroups of the Committee are Training, Recruitment & Retention, Data Analytics, and PSAP Outages.

NG9-1-1 Status/Funding Update

Mr. Crumpler gave a status update on NG9-1-1 deployment and funding. Various metrics were presented. Mr. Crumpler also discussed the focus areas of Monthly delta costs, diversity costs and other future line items. Staff is working to close out awards to effectively return money to the 9-1-1 Fund. The topic of location accuracy was also discussed. Staff will follow up with the Committee at the next meeting regarding location accuracy. Mr. Crumpler also presented a list of high priority items that will have a large fiscal impact post NG9-1-1 deployment. Ms. Spears-Dean said there would be a future feasibility study regarding NG9-1-1 funding after the July 1, 2023 Legislative deadline.

Future Grant Funding Priorities

Ms. Nicholson detailed the schedule for developing the FY24 PSAP Grant Guidelines. Previous guidelines had priorities and funding tiers. The Board will need to take action at the May Board Meeting on the new FY24 Guidelines.

Old Business

There was no old business to discuss.

New Business

Mr. Reyes asked for updates from the other 3 Committees of the Board.

Mr. Hall updated the Committee on the Legislative Committee. Various bills going through the General Assembly were discussed. Mr. Hall detailed issues with the technology challenges with 9-8-8 and 9-1-1. The vacancy of the DBHDS vacancy on the RAC was mentioned. It was stated NENA is working on the 9-1-1 & 9-8-8 interconnection issue. 9-1-1 & 9-8-8 databases were discussed. There was additional discussion on Marcus Alert & 9-1-1 related issues. Staff will work to bring DBHDS and the RAC together on this issue.

Public Comments

Ms. Sable K Nelson asked for Staff/RAC to ask for a ADA coordinator to be available for the RAC/DBHDS meeting regarding Marcus Alert & 9-1-1. Mr. Talmadge discussed the legislative process and how items need to be aligned to propose new ideas to the General Assembly. Ms. Spears-Dean discussed action items for Staff.

Upcoming Meetings

- March 8th – PSAP Grant Committee in Chesterfield
- March 10th – 9-1-1 Services Board Meeting in Chesterfield
- March 17th – Regional Advisory Committee will be virtual
- April 21st – Regional Advisory Committee in Chesterfield
- May 11th – 9-1-1 Summit in Richmond.

Adjourn

The meeting of the Regional Advisory Committee adjourned at 3:00PM.