



Shawn Talmadge
Chairman
VDEM

Hon Kevin W. Hall
Sheriff
Vice Chairman
City of Covington

Randy McCabe
Treasurer
Comptroller

Dorothy Spears-Dean, Ph.D.
Deputy State Coordinator
VDEM
(804) 840-7260

Terry D. Mayo
Board Administrative Assistant
VDEM
(804) 718-9026

COMMONWEALTH of VIRGINIA

Virginia 9-1-1 Services Board

Finance Committee Informational Meeting

Agenda

June 23, 2022 10:00 am

Virtual Format

Mary M. Blowe
Chief Financial Officer
City of Winchester

Thomas A. Bradshaw
Captain
Virginia State Police

Gary Critzer
Emergency Mgmt/ EMS Dir
City of Waynesboro

Terry Ellis
Comcast

R. Scott Garber
Fire Chief
City of Staunton

Pete Hatcher
AT&T

Michelle Painter Lama
T Mobile

Matthew Ogburn
Verizon Communications

Robert Osmond
CIO - VITA

Tamara Perez
Frederick County

Kelvin Wright
Chief of Police
City of Chesapeake

Gabe Elias
SWIC
Advisor

1. Call Meeting of the Committee to Order.....Chairman
2. Wireless E-911 Fund UpdateE-911 Program Manager
3. NG9-1-1 Financial Update.....Interim Regional Outreach Director
4. Next Steps for BureauDeputy State Coordinator
5. Old Business:
 - Update on 9-1-1 Cost Study.....Deputy State Coordinator
 - Final Committee Charter.....Deputy State Coordinator
6. New Business:
 - Traditional Data Management Services.....Deputy State Coordinator
 - Future Meeting Dates.....Chairman
7. Public Comment.....Chairman
8. Adjourn Meeting of the Committee.....Chairman



Virginia Department of
Emergency Management

9-1-1 Services Board: Finance Committee Meeting

Date: June 23, 2022

Agenda

- Welcome and Remarks from the Chair
- Wireless E-911 Fund Update
- 9-1-1 Fund Review
- NG9-1-1 Funding & Deployment Metrics
- Old Business
- New Business
- Public Comment
- Adjourn Meeting





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Welcome and Remarks from the Chairman



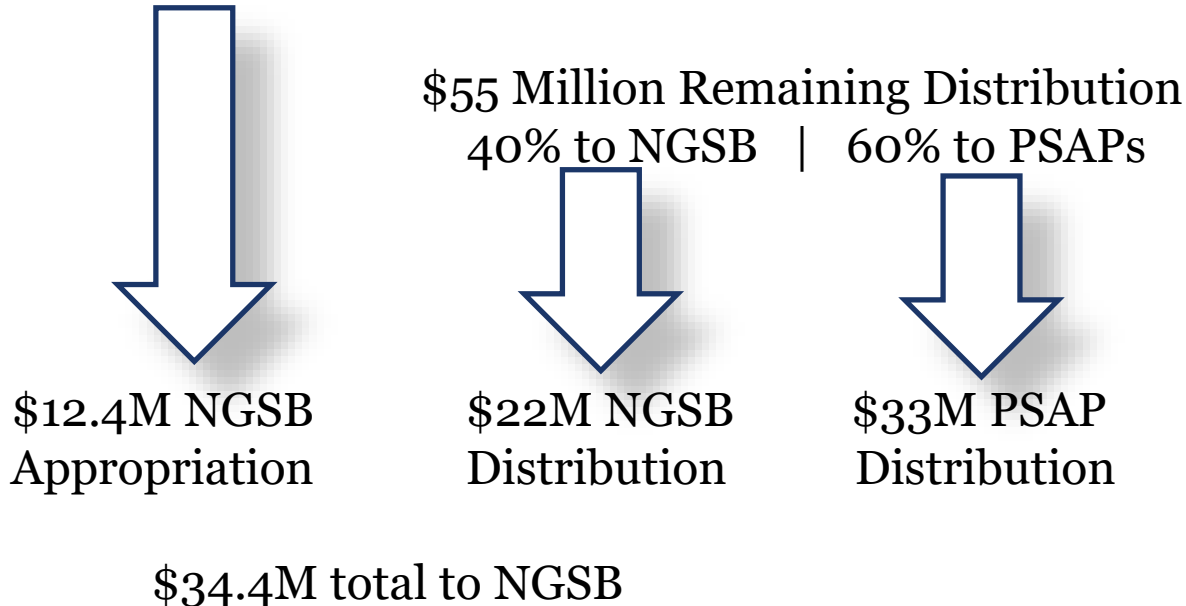
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9-1-1 Fund Review

9-1-1 Fund Waterfall Example

\$67.4 Million in Revenues for FY21

\$12.4 Million Appropriation Items



Appropriation - \$12,401,609

- 1,750,000 Virginia Geographic Information Network (VGIN)
- \$3,700,000 Virginia State Police (VSP) dispatch center costs
- \$6,951,609 Emergency Communication System Development services
 - \$1,000,000 System Development
 - \$4,000,000 Wireless E9-1-1 Service Costs
 - \$1,951,609 Remaining PSC Budget



Revenues

- Prepaid and postpaid rates increased ~10% as of July 1st, 2021
- Increase from \$.75 to \$.82 for postpaid surcharges
- Increase from \$.50 to \$.55 for prepaid surcharges
- The new revenues have started to show up as of the September distributions
- Expecting the fund to be ~\$72M for FY22 and ~\$75M for FY23.





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NG9-1-1 Financial Update

New Developments

- Special construction projects are wrapping up
- NGSB staff and PGC members have established an amendment oversight process
- Working through Originating Service Provider (OSP) billing issues





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Next Steps for NGSB

Focus Areas

- Shared responsibilities with PSAP Grant Committee to support the following priorities:
 - Call Handling Equipment (CHE)
 - Recruitment and Retention
 - Consolidations
- Interpreting results of 9-1-1 Cost Study
- Building relationship with VDEM's Financial Management Bureau
- Data management





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Old Business



9-1-1 Cost Study

- PSAP survey to gather cost information
- Takes about 15 minutes to complete
- Distribute on June 29th
- Response date of July 8th
- Stakeholder interviews will be completed



Study Timeline

1	Project kickoff meeting	Project kick-off meeting with VDEM staff and members of the Board. The purpose of this meeting is to finalize the research design for completing the cost study.	5/13/22
2	Executive information briefings	Informational presentations to the Board and its Committees.	7/14/22
3	Completion of data collection	Collection of all data sets and informational categories identified in the finalized research design presented.	7/20/22
4	Progress meeting	Meeting with VDEM staff to discuss initial findings related to data collection.	7/29/22
5	Stakeholder webinar	One (1) statewide webinar estimated to take about two hours. The content for the webinar will be jointly developed by VDEM staff and the Supplier and should focus on themes identified in the data collection.	8/15/22
6	Progress meeting	Meeting with VDEM staff to review feedback received from stakeholder community regarding presentation of identified themes.	8/17/22
7	Completion of rough draft	Written report that addresses all the elements as set forth in the Statement of Work and provided in an electronic copy that is soft/changeable in Microsoft Word.	8/28/22
8	Progress meeting	Meeting with VDEM staff to discuss rough draft, recommendations for the finalized report and content for the upcoming stakeholder webinar.	8/30/22
9	Complete study	Full and concise written report that addresses all the elements as set forth in the above Statement of Work and provide one (1) copy that is soft /Changeable in Microsoft Word, and one (1) that is unchangeable in the portable document format (pdf).	9/7/22
10	Stakeholder webinar	One (1) statewide webinar estimated to take about one hour. The content for the webinar will be jointly developed by VDEM staff and the Supplier and should review and validate the study findings with the stakeholder community.	9/15/22



Charter

- Committee has already recommended that the Board review and vote on its Charter
July meeting
- Annual review of all committee charters





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New Business



MSAG & ALI Maintenance

- Necessary after NG9-1-1 go live during transition of full ecosystem to i3 so that legacy and NG9-1-1 systems remain interoperable
- Presentation to Board members at their July meeting
 - Meetings for committees and stakeholders in July, August, and September to inform and gather feedback about options for a Board briefing in November
- Finance Committee will need to consider possible costs



Future Meeting

- Joint meeting with PSAP Grant Committee prior to September Board meeting (late August)
- Recommend Committee meet in advance of September and November meetings
- Total of 3 meetings in calendar year 2022
- Committee can determine meetings for calendar year 2023 at November meeting



Adjourn

- Public Comment
- Motion to adjourn meeting
- Next meeting of the Finance Committee

